

Late Filing

Dear FCC Commissioners & Staff:

To whom it may concern,

I have been an Internet user for about seven years now. When I first got internet service, it was through the phone company, because there was no other service available. Once I had their service, I was subjected to constant rate hikes, constant disconnects, and constant busy signals. Finally we got a very good local internet service here in town that was affordable, didn't raise the price, I hardly ever got disconnected, and I have never gotten a busy signal from. This small hometown ISP has been the best thing for our county. I don't understand why you would want to put a small business that provides such a great service to us out of business. They even work on computers too. If you have a problem with your internet service, you can take them your computer and they will fix it for free (if it is just a settings problem) if they can just to keep you as a customer. Now you tell me any phone company that would provide a service like that. Setting the NPRM as the appropriate internet broadband access would kill this small hometown isp. Then I would be right back where I started from. I hated the place I was at before, and I don't want to go back there again. This country was built on the concept of small business and competition. I don't see how you can take away the chance for the little guy who offers a much better service to offer a competitive service to the big guy's. You are going to stick us with only a few options and once that has happened we will have no choice but to have poor internet service by people who's only concern is if they have gotten their money from you each month, and have cut costs at every corner to have a larger profit gain. Please help the little guy out and allow me to keep my wonderful internet service.

Sincerely,

Troy Perry
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Sparta, TN 38583